## Facilitation Skills in Developing Strategy and Building Consensus

A 2-day training course presented by LBL Strategies and taught by Terry D. Bergdall, PhD Founding Member of the International Association of Facilitators

Planning and Implementing Strategy Draws Upon the Creativity of Multiple Players and Alignment of Collective Wisdom.



Addressing the Human Factor Is a Key to Successfully Realizing Strategy. This is the Art and Science of Facilitation.

## Proficiency in How to:

- Establish Appropriate and Relevant Agendas in Group Settings
- Maintain Clear Focus During Meetings of All Kinds
- Bring Everyone's Voice into Conversations
- Enable Groups to Do Critical Thinking and Collective Analysis
- Handle Disruptive Behavior and Distractions in a Creative Manner
- Address Disagreements and Move Toward Resolution
- Promote Effective Teamwork and Collaboration
- Design Appropriate Group Processes Aimed at Results
- Reach Decisions with Broad Buy-In and Ownership

The training will consist of an introduction on facilitation topics, illustrated by personal experiences, followed by extensive participant involvement in relevant application exercises. Trainees will leave the course with practical skills they can immediately apply in working situations.

## **Covered Topics:**

- Tools for leading discussions and deeper conversation that result to greater insight
- Understanding the dynamics of consensus building and ways of achieving common ground among diverse viewpoints
- Developing greater awareness about different social styles and practical ways of engaging everyone, regardless of their style, in a group project
- Dealing with problematic participants and challenging situations when facilitating groups
- Considerations about the art of active listening
- Designing participatory processes and events for different purposes (e.g., action planning, strategy development, monitoring and evaluation, organizational restructuring, problem solving, etc.)
- Comprehensive competencies of professional facilitation from the International Association of Facilitators (IAF)

When: February 21 & 22, 2017

Where: DePaul O'Hare Campus

8770 W. Bryn Mawr

Chicago, Illinois

Fee: \$995.00 for 2-day event

Visit: Iblstrategies.com or call

773-774-0240 for full

registration information





## **About Terry Bergdall**

Terry is a professional facilitator with extensive international experience in strategic planning, organizational change, project design, and evaluation. He recently completed a 6-year term as the CEO of a national nonprofit organization based in Chicago, the Institute of Cultural Affairs. He

lived for several years outside of the United States in Asia and Africa and has done consultancy work in 39 different countries. Terry is a Founding Member of the International Association of Facilitators, https://www.iaf-world.org and is a faculty member of the Asset Based Community Development (ABCD) Institute at DePaul University in Chicago. He earned his PhD in International Development at the University of Wales, Swansea, in 2000. His dissertation was on the facilitation of strategic planning processes and innovative approaches to participatory evaluation for engaging all stakeholders in the effective implementation of new initiatives.